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(Revision-2021)

DIPLOMA EXAMINATION IN ENGINEERING/TECHNOLOGY/MANAGEMENT/ COMMERCIAL PRACTICE, NOVEMBER - 2022

COMMUNICATION SKILLS IN ENGLISH

[Maximum marks: 75]

(Time: 3 Hours)

PART A

I. Read the following excerpts and answer the questions that follows:

			Module outcome	Cognitive level
1	"As soon as she saw it, she knew that it must be for him. It was I him. Quiet and with great value. She gave the shopkeeper twenty one dollars and hurried home with the eighty-seven cents that wa left."	/-		
	 (a) Twenty-one dollarsthe price of the gift. (was/were) (b) It was aplace (Fill in with a synonym of 'quiet') and he liked that(fill in with the correct form of the 	(1)	M1.02	R
	word 'quiet'). (c) Critically analyse the relationship between the husband	(2)	M1.01	R
	and wife in "The Gift of the Magi".	(3)	M1.01	A
2	"My little horse must think it queer To stop without a farmhouse near Between the woods and frozen lake			
	The darkest evening of the year." (a) I haven't seen my uncle foryear. (a/an). (b) Where and why did the horse stop? (c) Analyse the message put forward by the poet in the poem	(1) (2)	M2.02 M2.01	R R
	'Stopping by Woods on a Snowy Evening'.	(3)	M2.01	Α
3	"He looked up and saw a man standing before him. He sensed a possible client and said: "You look so careworn. It will do you g to sit down for a while and chat with me."	ood		
	(a) The authorities have promised tothe issue immediately. (Fill in with appropriate phrasal verb given in brackets.			7.3
	(look forward, look for, look into) (b) There is a(fill in with the correct form of the word	(1)	M3.02	R
	'possible') that I may be(chosen/choosen) for this job (c) What were the usual tricks used by the astrologer to impress	(2)	M3.01	R
	his clients? Did Guru Nayak also fall in his trap? Comment.	(3)	M3.01	A
4	"My mother only said Thank God the scorpion picked on me And spared my children.			
	(a)Pick out from the choices given, the synonym of the word 'spared' in this context. (harmed, exempted, frightened)	(1)	M4.02	R

(b) The mother was(thank) to God for(spare) her children. (Complete the sentence using the correct forms of the words		
given in brackets). (2)	M4.01	R
(c)"When you are looking at your mother, you are looking at the		
purest love you will ever know." Comment with reference to		
the poem"Night of the Scorpion". (3)	M4.01	A

PART B

II. Read the passage given below and answer the questions that follow:

		Module outcome	Cognitive level
	Cryptocurrency		
	Cryptocurrency is a digital payment system that doesn't depend on banks to verify transactions. It's a person to person system that can enable anyone anywhere to send and receive payments. Instead of carrying around and exchanging physical money in the real world, crypto currency payments are purely digital. When you transfer cryptocurrency funds, the transactions are recorded in a public ledger called blockchain. Cryptocurrency is stored in digital wallets. Cryptocurrency received its name because it uses encryption to verify transactions. Encryption is the process of converting information or data into a code, especially to prevent unauthorized access. The aim of encryption is to provide security and safety. The first cryptocurrency was Bitcoin, which was founded in 2009 and remains the best known today. Though there are thousands, the other most popular crypto currencies are Ethereum, Litecoin, Ripple etc. Units of cryptocurrency are created through a process called mining, which involves using computer power to solve complicated mathematical problems that generate coins. Users can also buy the currencies from brokers, then store and spend them using cryptographic wallets. Transactions including bonds, stocks, and other financial assets could eventually be traded using the technology. Although Bitcoin has been around since 2009, cryptocurrencies and applications of blockchain technology are still emerging in financial terms, and more uses are expected in the future.		
1	Explain the term 'encryption.' (1)	M1.01	R
2	The public ledger in which all cryptocurrency transactions are	M1.01	U
	recorded is called		
	(a)Mining (b) Bitcoin (c) Blockchain (1)		
3	(a)The word 'asset' in paragraph 4 means (i)purpose (ii) wealth (iii) bad (b)Cryptocurrency are created and controlled through banks True/False. (1)	M1.01	U

4	Cryptocurrency provides security and safety for money transactions. Why? (2)	M1.01	U
5	Prepare a summary of the passage on Cryptocurrency in note form. (4)	M1.01	A
III	Report the following conversation between Hema and her friend Prakash. Hema: Prakash, can we go to Primary Health Centre today? Prakash: Sure Hema. But why do you want to go there? Hema: I want to take the second dose of Covishield vaccine. Prakash: Take the Aadhar card and the first dose Covishield certificate with you. Hema: Ok Prakash. Thank you. Hema asked Prakash(a)Prakash readily agreed and enquired(b)Hema replied(c)Then Prakash reminded her	M4.03	A
IV	The following is the note about Toyota collected by Manu for an interview. But there are errors in the tenses which are underlined here. Rewrite the sentences correcting the errors: Toyota was (a)one of the largest automobile manufactures in the world, producing about 10 million vehicles every year. It had (b) its headquarters at Toyota city in Japan. In 1924, Sakichi Toyoda invent (c)the Toyoda Model G Automatic Loom. Since then the company has been developing new models. The company launched (d) five new models next year.	M2.03	A

PART - C

		Module outcome	Cognitive level
Technologies, Trivandrum.	ne post of Data Entry Operator in smart Help her prepare a self-introduction to be	1,11,00	
presented at the interview. I		M1.03	U
Name	Saira Banu		
Educational Qualification	Diploma in Computer		
	Engineering, Govt.Polytechnic		
2	College, Kottayam (91%)		
Additional Qualification	Certificate course in Computing		
Present Job	Data Entry Operator, Mobme		
	Technologies, Trivandrum, since		
	2020		
Hobbies	Reading, Travelling		
Language Known	Malayalam and English		

VI	Describe in a paragraph the different steps involved in identifying the real problem with a table fan that is not working. The steps are given below. The first sentence of the paragraph is done for you.		
	 Remove the front grill. Remove the spinner or nut that attaches the blade assembly to the motor shaft. Detach the blade assembly from the motor shaft and inspect 	M3.05	A
	for damage. 4. Remove the back grill to clean the motor housing and shaft. 5. Reassemble the parts and plug in to see if it is working. The table fan has to be unplugged from the wall socket before the entire process. To begin with, the front blade guard or the front grill is removed. Then		
VII	You are Manoj Menon. The pipe in your kitchen sink is leaking. You had registered a complaint and the plumber has come to your		
	home. Construct a dialogue between you and the plumber with at least five exchanges. (5 Marks)	M4.4,5	A
VIII	Given below is a paragraph on Online Education in which certain sentences are missing. Complete the paragraph by supplying an appropriate title, the topic sentence, supporting details and concluding sentence.		
	This mode of	M4.6	A
	learning is done through the internet. It can be handled in many ways (webinars, videos, face to face learning with the teacher)		
IX	Imagine that you are the Purchase Manager of Skilltech Technologies, Kakkanad. Using the hints given below, draft an email to be sent to the Manager of Tiptop Furniture, enquiring about the delay in the delivery of the 25 office chairs ordered last month.	M03.5	A
	(Hints- order placed last month – product not delivered on time – no intimation too)		
	(5 Marks)		
	The monthly family budget of Mr.John and Mr.Paul who live in the		


